

MEMBER POSITIVE RESPONSE

Positive Response is an application designed to provide better communications between the member facility owners/operators and the excavating community through Colorado 811.

Colorado One Call law Title 9 Safety-Industrial and Commercial, Article 1.5 Excavation Requirements mandates member facility owners/operators to provide Positive Response to the excavator through Colorado 811.

Colorado 811 Tier One Members must post responses to the CO811 Positive Response System by using one of the methods listed below

- www.co811.org
- Positive Response 800#
- Automated posting via TCP/IP connection
- Clicking on the Positive Response link at the bottom of the locate ticket request
- WebTMS

Member facility owners/operators have twenty (20) Positive Response selections to choose from. The responses will remain within the preset selections to accommodate the various types of reasons to communicate the outcome of a locate request.

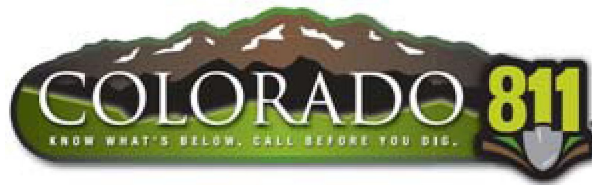
All excavators providing an e-mail address and/or fax number will automatically receive the Positive Responses from those members utilizing the Positive Response system the day after the “locate-by-date”. If neither the email nor fax is listed the excavator can also access the Positive Responses website to check responses at www.co811.org.

Should a member not respond to the UNCC/CO811 Positive Response system, code “999” will appear on the Positive Response stating “MEMBER FACILITY HAS NOT RESPONDED TO COLORADO 811” to note that no response was made.

The members utilizing Web Ticket Management System (WebTMS) product are automatically bridged to Positive Response.

The Positive Response selections are attached to acquaint you with the types of responses currently available.

Contact the Member Services department to begin using the Positive Response system to post responses to locate requests. Contact Member Services via e-mail at member-services@co811.org



Colorado 811 Positive Response Codes

#	Response
001	Locate Area Marked
002	Clear- No Conflict
003	No Access – Animal - New ticket requested
004	No Access - gate/fence - New ticket requested
005	Bad Address/incorrect street info, New ticket requested
006	Excavator No Show for Meet
007	No Pre-marked Area
008	Call Facility Owner for Further Info
009	Requires Stand-by at Time of Excavation – Contact Facility Owner
010	Excavator Completed Work Prior to Due Date
011	Marked, Abandoned Facilities May Be In Area
012	Marked Up To Privately Owned Utility – Contact Private Utility Owner For Locate
013	No Conflict, Privately Owned Utility on Property – Contact Private Utility Owner for Locate
014	Visible or Exposed Facility – Contact Facility Owner if Crossing
015	Extraordinary Circumstances Exist-No Locate Due To Weather/Emergency Conditions
017	Completed - See Marks On Site
018	Installation Records, Maps or Other Documents Have Been Provided <i>(only allowed on SUE and Engineering tickets)</i>
019	Marked, All Crossings Must Be Exposed During Trenchless Excavation
020	Sewer Marked - Best Available Information Provided on Laterals

777	Response Provided by Related Member Code <i>(only to be used if member has multiple member codes listed on single locate request with same facility type AND only one code is responding to locate facilities.)</i>
888	Ticket Has Been Cancelled