WHEN CAN I DIG?

State law defines the process to request locates of underground facilities for any project that involves digging. Whether you're digging as part of a home improvement project or commercial construction, these are the steps to take before you dig.

Submit locate request to 811

1. Review Positive Response notifications in your email inbox and/or at CO811.org
2. Confirm all markings are complete and as requested. Excavator's responsibility under State law

Are all locates completed as requested and on time?

NO

Use Web Ticket Entry or call 811 to process Excavator Re-notification

Member facility owner/operators are required to respond As Soon As Practicable

YES

Review Positive Response notifications in your email inbox and/or at CO811.org

Confirm all markings are complete and as requested. Excavator's responsibility under State law

Are all locates completed as requested?

NO

If locates are not completed after the renotification process, state law allows you to proceed.

YES

State law allows you to proceed

Dig with care

Additional Remedies

- When trying to get locates completed:
  - Direct communication with member facility owner/operator(s) and/or locators is allowed
  - Contact a Colorado 811 Damage Prevention Liaison for assistance

- If damage occurs:
  - Report damage to Colorado 811
  - Report damage to Facility Owner/Operator
  - Alternative Dispute Resolution (ADR)

- Noncompliance:
  - Complaint process through Underground Damage Prevention Safety Commission (new option under state law)

Questions, or looking to get started?

DIAL 811 OR 800-922-1987

www.co811.org