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Survey reveals more than 40 percent of homeowners who plan to dig this year will put themselves and others at risk by not calling 811 before starting

Making a free call to 811 before digging for home improvement projects – including landscaping or installing a mailbox – can prevent damage to underground utility lines and keep communities safe

Denver, CO (March 28, 2019) – In observance of National Safe Digging Month in April, Colorado 811 today announced results from a recent national survey. The results revealed that **42 percent of homeowners** who plan to dig this year for projects like landscaping, installing a fence or mailbox, or building a deck, pond or patio and other DIY projects, **will put themselves and their communities at risk by not calling 811** a few days beforehand to learn the approximate location of underground utilities.

Digging without knowing the approximate location of underground utilities can result in serious injuries, service disruptions and costly repairs when gas, electric, communications, water and sewer lines are damaged.

The national public opinion survey of homeowners conducted in March by the Common Ground Alliance (CGA), the national association dedicated to protecting underground utility lines, people who dig near them, and their communities, also revealed that **nearly half of American homeowners who plan to dig this year will complete landscaping projects that require a call to 811 at least a few days prior to digging.** The most popular planned projects cited among surveyed homeowners who plan to dig include:

- Planting a tree or shrub (47 percent)
- Building a patio or deck (24 percent)
- Building a fence (21 percent)
- Installing a mailbox (8 percent)

“Tens of millions of Americans plan to do DIY digging projects this year, but according to our survey, 42 percent of them admit that they will not call 811 beforehand, which puts homeowners and their communities at risk,” said Marty Mead, Colorado 811 Director of Damage Prevention. “Calling 811 a few days before any planned home improvement projects that require digging – including common landscaping projects like planting trees and shrubs – is critical to preventing incidents like service outages and serious injuries.”

As part of National Safe Digging Month, Colorado 811 encourages homeowners to take the following steps when planning a digging project this spring:

- Always contact Colorado 811 at least three business days before digging, regardless of the depth or familiarity with the property.
- Plan ahead. Call on Monday or Tuesday for work planned for an upcoming weekend, providing ample time for the approximate location of lines to be marked.
- Confirm that all lines have been marked.
- Consider moving the location of your project if it is near utility line markings.
- If a contractor has been hired, confirm that the contractor has contacted Colorado 811. Don't allow work to begin if the lines aren't marked.

Everyone who contacts 811 before digging is connected to Colorado 811 (the local one call notification center) that will take the caller's information and communicate it to local utility companies. Professional locators will then visit the dig site to mark the approximate location of underground utility lines with spray paint, flags or both. Once a site has been accurately marked, it is safe to begin digging around the marked areas.

About Colorado 811

Colorado 811 is committed to protecting Colorado's underground infrastructure, promoting excavator and public safety education, and encouraging compliance with applicable laws at the best overall value to all stakeholders.

About the study

SSRS conducted a national omnibus phone study between March 5-10, 2019, on behalf of CGA. A total of 648 American homeowners ages 18+ were asked for their opinions on home and property improvement project topics. The survey had a margin of error of +/- 3.85% at the 95 percent confidence level.

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